

1 the first hearing in December, I presented a
2 draft of the revisions that were being made to
3 that manual that were based on a number of
4 comments that had been made by the IEC onboard
5 the M/T THEO T. Now, that manual since then
6 has been further revised, as you must have
7 seen, because we've submitted it to you
8 earlier. The revisions were carried out also
9 with a lot of feedback that was provided by Mr.
10 Karagiorgis when he joined the company and we
11 developed all the forms that were necessary for
12 the proper implementation of the plan, because
13 the draft that I provided to you in December
14 didn't have any forms yet, and we also included
15 responsibilities and duties concerning each of
16 the procedures in that Environmental Management
17 Plan.

18 So, now I'm here, I'll take you section by
19 section through the Environmental Management
20 Plan. The white is the contents of each
21 section and in yellow italics is a summary of
22 the changes that have been made to each of
23 those sections since the draft that you saw in
24 December.

25 So, the first section are the company

1 policies related to the environment. We
2 included the scope of the section and
3 responsibilities, and we also included a
4 procedure requiring that the policies are
5 reviewed and evaluated on an annual basis to
6 ensure that they are updated in accordance with
7 legislation and in accordance with the
8 company's requirements.

9 Section 2 is to do with the legal and
10 other requirements. There haven't really been
11 any significant changes to that section.

12 Section 3 is to do with environmental
13 planning. The procedure itself hasn't really
14 had any changes to it. What has changed,
15 though, is for ISO 14,001, you have to
16 establish long-term objectives to improve your
17 environmental performance as a company. In
18 order to achieve those long-term objectives,
19 you have to establish shorter term targets, and
20 in order to achieve those targets, you have to
21 establish environmental programs, which include
22 plans of actions and key performance indicators
23 that are measurable. Those environmental
24 programs have been revised and we have put them
25 into implementation now.

1 Section 4 is to do with the structure and
2 responsibilities concerning the environment.
3 The company's organizational chart has been
4 amended. Duties and responsibilities were
5 reviewed and revised. You'll see there are a
6 number of differences in the duties and
7 responsibilities. All of those are concerning
8 the environment and we've included the Chief
9 Officer's duties concerning the environment,
10 who has also been appointed as an environmental
11 officer onboard.

12 MR. CHALOS: So, on every ship the Chief
13 Officer is the environmental officer?

14 MS. TSOCHLAS: Normally, passenger ships
15 have environmental officers. It's actually not
16 something that you see so often in tankers or
17 bulk carriers, but it's something that we've
18 taken from them and we've appointed him as an
19 environmental officer, so he's responsible for
20 ensuring the environmental performance onboard
21 the ship.

22 Section 5 has to do with the operational
23 controls. The Environmental Tag System has
24 been significantly revised, and I'll explain
25 that further along in detail.

1 We've also -- we took a good look at
2 Sections 5.8, 5.9, and 5.10, which are to do
3 with extraordinary engineering operations
4 monitoring, unintended or accidental release of
5 water, fuel oil and lube oil from any engine
6 room machinery, and leakages. We have a
7 separate procedure for each of those items, but
8 we've developed one logbook for those items to
9 be recorded in. That's so it can be more user
10 friendly for the personnel onboard to be able
11 to -- it's more accessible to.

12 MR. BUNDY: And what do you call that
13 logbook?

14 MS. TSOCHLAS: Engine Room Extraordinary
15 Operations Monitoring logbook.

16 MR. BUNDY: And any one of those three
17 items that occurs has to be logged --

18 MS. TSOCHLAS: Into that logbook.

19 MR. BUNDY: When did that start?

20 MS. TSOCHLAS: That's starting now with
21 the Environmental Management Plan.

22 MR. BUNDY: They're being trained on shore
23 side and then the personnel will go aboard
24 vessels --

25 MS. TSOCHLAS: To pass on that training.

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1 MR. BUNDY: -- and the brand new logbooks
2 will be put on the vessel?

3 MS. TSOCHLAS: Exactly.

4 And then we've also -- I think I missed
5 something. The fuel and lube oil management
6 and bilge and sludge production monitoring
7 report. We have a procedure in place and we've
8 developed a form, The Chief Engineer's Weekly
9 Report, which helps in properly controlling
10 fuel and lube oil management, and bilge and
11 sludge production monitoring and reporting it
12 to us accurately.

13 And then when it comes to pollution
14 prevention equipment. We include procedures
15 for operating the sewage treatment plan and for
16 testing the oily water separator and the oil
17 content meter, which hadn't been included in
18 the previous version.

19 Waste Stream Management. We've made no
20 significant changes to that procedure. It is
21 as it was submitted then.

22 Section 7 is to do with the handling of
23 nonconformities observations and incidents
24 related to the environment. This section was
25 actually called Handling of Deficiencies in the Appendix A2

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1 draft that was submitted in December. The
2 procedures been rewritten so that we can -- we
3 have a better procedure so we can establish
4 more effectively and carryout more effectively
5 root cause analysis and then in turn properly
6 establish adequate and appropriate corrective
7 and preventive actions for any nonconformities,
8 observations, or incidents that may occur
9 onboard one of our ships and that's to do with
10 the environment.

11 Section 8 is to do with continuous
12 evaluation and improvement. The procedure is
13 pretty much the same, but we have included the
14 fleet engineering survey.

15 The fleet engineering survey will -- all
16 on-signers and engine officers will have to
17 complete a survey report within three months of
18 signing on. And that we're doing fleet-wide,
19 not just on the covered vessels.

20 Section 9 has to do with document control.
21 The procedure is pretty much the same as well
22 here, but we've included guidelines regarding
23 proper completion of the oil record book, the
24 garbage logbook, we've included how the
25 extraordinary operations logbook should be

1 completed, as I mentioned earlier, vessel
2 environmental reports, and office environmental
3 reports, and the list of forms that have been
4 developed for properly implementing the
5 Environmental Management Plan has been included
6 in this section.

7 MR. CHALOS: Can you explain what these
8 vessel environmental reports and office
9 environmental reports are?

10 MS. TSOCHLAS: Okay. I'll start with the
11 office environmental reports, which is the easy
12 ones to do because they have consumption and
13 electrical consumption. We are trying to
14 create a more environmentally aware culture in
15 the office as well as just onboard the ships.
16 We recycle batteries and we monitor the
17 consumption on a monthly basis, so that we can
18 see that this is being improved, and it's the
19 same for the vessel, and that's to do with
20 paper, a segregation of medicines that are to
21 be discarded or batteries for recycling. It's
22 all reported in that vessel environmental
23 report.

24 MR. CHALOS: Does it involve the
25 segregation of the trash?

1 MS. TSOCHLAS: It's to do with special
2 categories of trash, because garbage is
3 recorded in the garbage logbook and it has the
4 categories in accordance with MARPOL Annex V,
5 but here we want batteries to be separated,
6 fluorescent light bulbs to be separated,
7 medical waste to be separated and disposed of
8 in special waste facilities, and we want to try
9 and dispose of batteries or printer cartridges
10 to facilities where recycling is available, as
11 far as possible, because that's not possible
12 all around the world.

13 And then Section 10 is an entirely new
14 section that was introduced and it has to do
15 with environment training. It includes
16 competency evaluation, pre-joining training,
17 onboard training, familiarization, appraisal
18 and handing over. All of this concerning the
19 environment. The procedure also includes
20 addressing and communicating our company's
21 environmental policies to third parties that
22 board the vessel, subcontractors, repairers,
23 vendors, things like that.

24 Section 11 is the anonymous reporting
25 procedure. This procedure has been

1 significantly revised, and I'll talk about that
2 in more detail further down, but we're in the
3 process of implementing a toll-free hotline
4 rather than having the anonymous reporting form
5 that we had in place before.

6 And then Section 12 is a new procedure
7 regarding office environmental procedures and
8 that is, as I said, so we can enhance
9 procedures in our shore-based staff at the
10 offices.

11 MR. BUNDY: So, previously you had the
12 lock-box system with the anonymous reporting.
13 Are you going to preserve that or is that going
14 to go away and are you to --

15 MS. TSOCHLAS: We're going to take the
16 lockboxes away and remove the form. There was
17 a lot of discussion about how anonymous that
18 anonymous reporting form really was, so we
19 decided that it would be better if we could
20 implement the toll-free hotline, the number,
21 which is not as easy as one would think, it's
22 much easier when you're in one country and
23 people are calling from that country. Getting
24 it to be done internationally is quite
25 difficult.

1 MR. BUNDY: So, how is that going?

2 MS. TSOCHLAS: At the moment, we're in
3 contact with two service providers that we're
4 going to combine. We have the local number,
5 the Greek number, and now we're in the process
6 of getting -- because that hotline number is
7 different in each country and we're collecting
8 up those numbers, but that depends on the
9 company's policy, the country's own policy, and
10 the time that it takes also depends on the
11 country. So, we're gathering up those numbers,
12 and as we gather them up, we'll make a list.

13 MR. BUNDY: But in the meantime, you still
14 have the box onboard?

15 MS. TSOCHLAS: At the moment, we have the
16 box, we have an anonymous e-mail, and then we
17 have post mail. Any crew member can put a
18 letter in the post and send it to us.

19 CAPTAIN WIGGER: This is Captain Wigger
20 speaking. One of the companies we're working
21 with did a similar system and their system --
22 they're able to contact an AT&T operator in any
23 country, usually, and that gives one number
24 that they can call. So, you might want to look
25 at that as well.

1 MS. TSOCHLAS: Okay. AT&T.

2 CAPTAIN WIGGER: AT&T and you could access
3 the AT&T operator overseas and that gives you a
4 hotline that you can call into, but the only
5 difference with that company, their corporate
6 compliance manager is located in the U.S. So,
7 that might preclude what you're talking about.

8 MS. TSOCHLAS: Because I think it would be
9 much easier if we were based in the U.S. to do
10 it in the U.S.

11 CAPTAIN WIGGER: They have a toll-free
12 number.

13 MS. TSOCHLAS: They have facilities for
14 that. Whereas it's more difficult with Greece.

15 MR. CHALOS: Captain Wigger, I know the
16 company you're talking about and I think one of
17 the reasons that they were able to use the AT&T
18 is because they have an AT&T account here in
19 the U.S. and that's presenting a little bit of
20 a difficulty for them, but it's a system --
21 there are companies out there that can manage
22 that and that's really what they're looking at,
23 someone that can manage the whole sort of range
24 of toll-free numbers that you would use
25 throughout the world. It really is a difficult

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1 task. You know, we think if you want to call a
2 hotel or a rental car company, you just call
3 the toll-free number, but to get a toll-free
4 number that works worldwide is a challenge,
5 it's a real challenge, but they're pretty well
6 on their way here.

7 MS. PETTUS: Just to clarify, you
8 mentioned something about anonymous e-mail, and
9 that system is working okay?

10 MS. TSOCHLAS: That system is working.
11 From before the previous hearing, we've had
12 that in place, where there's a specific e-mail
13 that anybody can send you.

14 MR. BUNDY: So, a seafarer -- presumably
15 the seafarer has only limited access to e-mail
16 onboard?

17 MS. TSOCHLAS: Yeah.

18 MR. BUNDY: But when they reach port, then
19 any --

20 MS. TSOCHLAS: They can set up their own
21 Yahoo account at an Internet cafe, et cetera.

22 MR. BUNDY: Okay.

23 LIEUTENANT COMMANDER CASHMAN: Will that
24 system remain in place once the other numbers
25 are established?

1 MS. TSOCHLAS: We'll keep the most three
2 ways, the toll-line, the anonymous e-mail, and
3 post mail, and for the Philippine crew, they
4 like using post mail. It's quite a popular way
5 of communicating.

6 CAPTAIN WIGGER: I know a number of
7 companies also issued phone cards to their crew
8 members and those phone cards are, generally,
9 international.

10 MS. TSOCHLAS: Yeah, we had thought about
11 that, but -- actually, we did discuss that and
12 it would probably be the easiest solution and,
13 also, the most cost-effective solution, but we
14 were talking about the fact that those phone
15 cards are for use onboard and for somebody to
16 go and make a call onboard, everybody knows
17 what everybody is doing onboard, everybody will
18 know that he's made a call, so we don't protect
19 his anonymity that way. That's what we
20 decided. That was our opinion with the
21 company.

22 MR. CHALOS: Mr. Wigger makes a good
23 point. If you gave them phone cards that they
24 can use from shore, that might be --

25 MS. TSOCHLAS: But the phone cards aren't

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1 international phone cards. It has to be
2 appropriate to the country. They can't be
3 used.

4 MR. CHALOS: I see. Right. But you can
5 use them on your ship because --

6 MS. TSOCHLAS: Yeah, we have scratch cards
7 onboard anyway that the crew member if he wants
8 to communicate with his family, he'll buy one
9 of those scratch cards and speak through the
10 satellite to his family, and we had set that up
11 because they might not want to spend the money
12 on making an anonymous phone call. We provided
13 them with those scratch cards, but then when
14 talking with the superintendents, who are all
15 ex-seafarers at the office, they said that
16 really wouldn't work because we wouldn't be
17 protecting the person who's making the
18 complaint.

19 MR. CHALOS: You can imagine a guy
20 standing on the bridge on the phone saying,
21 hey, I want to report the chief engineer
22 anonymously, you know.

23 MR. BUNDY: Okay. Please continue.

24 MS. TSOCHLAS: Section 13 has to do with
25 our terms of probation and our scope of work

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1 that addresses all the issues that apply to the
2 vessels that are covered by the terms of
3 probation.

4 MR. BUNDY: Did you skip Section 12?

5 MS. TSOCHLAS: I thought I -- it's the
6 office environmental procedures. Didn't I talk
7 about that?

8 MR. BUNDY: Yeah.

9 MS. TSOCHLAS: I can talk about it again
10 if you'd like.

11 MR. BUNDY: Please.

12 MS. TSOCHLAS: So, the office
13 environmental procedures are procedures we have
14 in place for paper consumption and recycling
15 batteries and such.

16 MR. BUNDY: That's fine.

17 MS. TSOCHLAS: Section 13 has to do with
18 procedures that apply to the vessels that are
19 covered by the terms of probation, such as the
20 installation of the SWOMS, document submission
21 from the vessel to us and then from us to all
22 the relevant parties. The corporate compliance
23 manager, his role and responsibility and
24 appointment, such issues are set out in the
25 terms of probation, and that haven't been

1 included in the environmental plan on a
2 fleet-wide basis.

3 MR. BUNDY: Okay.

4 MS. TSOCHLAS: And then Section 14 are all
5 the forms that have been developed for the
6 implementation of the Environmental Management
7 Plan. I'm not going to go through them one by
8 one. They were submitted as well, so you have
9 a chance to look at them and it will take quite
10 awhile.

11 MR. BUNDY: That's right. If anybody has
12 any specific questions about any specific form,
13 go ahead at the appropriate time, but let's not
14 go through each one right now.

15 MR. CHALOS: Mr. Bundy, this may be an
16 appropriate time for a short break.

17 MR. BUNDY: I know Ms. Tsochlas is getting
18 hoarse.

19 Let's take a brief 10 minute break and
20 let's make sure we keep it no longer than that.

21 We can go off the record.

22 (Whereupon, a recess was held.)

23 MR. BUNDY: We can go back on the record.

24 Miss Tsochlas, you're still under oath and
25 you may continue.

1 MS. TSOCHLAS: So, we were at forms. We
2 finished with the Environmental Management
3 System.

4 The next item in the outline provided in
5 your letter in March was to do with the initial
6 audit on the M/T FIDIAS. You have highlighted
7 three or four points, I think, and then we've
8 also addressed some of the other comments that
9 were made by the auditor at the initial audit.

10 The first item that you mention is the
11 procedure for maintaining the seal logs. As I
12 said earlier in the Environmental Management
13 Plan, we've revised that procedure
14 significantly because we had identified some
15 issues and then there was some comments and
16 feedback from the auditors as well.

17 Up until now, we had a logbook that was a
18 form that could be printed out as it was needed
19 to be completed and put in a file, and we'd
20 actually shown you pictures of that in the
21 previous hearing. We decided that that
22 wasn't -- we couldn't adequately control that
23 and we've printed engine room seal logbooks
24 that are bound and the pages are numbered. We
25 brought a couple to show you. You can have a

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1 look at them afterwards.

2 MR. BUNDY: Okay.

3 MS. TSOCHLAS: Because each vessel has its
4 own ship specific installation guidelines, each
5 book that's supplied to the vessel has the
6 installation guidelines showing where the seals
7 should be placed, inserted. The initial
8 installation is recorded in the logbook and
9 then after that each change that takes place is
10 recorded as well in the logbook.

11 Another issue that we came up with was the
12 seals that we have originally supplied to the
13 vessels were of poor quality, the material was
14 of poor quality, and with the heat conditions
15 in the engine room and the ones that are on
16 deck which are exposed to the sun, they start
17 to break very easily, which causes issues. So,
18 we researched the market -- the technical
19 department researched the market and they found
20 seals that have wire cord, so they are far
21 stronger, and now we're in the process of
22 supplying all the vessels with a new set of
23 seals and we'll replace the old seals with
24 these new wire cord seals, which are more
25 reliable.

1 When we install those new seals, we'll put
2 into effect the engine room seal logbook. So,
3 the initial installation will be the initial
4 installation of the new seals.

5 We've also included the engine room seal
6 logbook in that environmental component of the
7 Chief Engineer's handover, so when the new
8 Chief Engineer comes onboard the old Chief
9 Engineer will have to take the engine room seal
10 logbook and verify that it's in order and both
11 Chief Engineers will sign the acknowledgment of
12 that handover.

13 We've also printed a second logbook, which
14 is the spare seal logbook. When we supply
15 spare seals to the vessel, the Master takes
16 them and keeps them in a safe place in his
17 cabin. Those spare seals are listed in the
18 logbook, which is also bound with numbered
19 pages, and each time the Chief Engineer
20 requests for a seal for some reason for
21 replacement, it will have to be logged in that
22 book, the date, the time, and the reason for
23 replacement, so we can cross-check between the
24 Master and the Chief Engineer.

25 MR. BUNDY: And is that cross-check part

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1 of another procedure, an audit procedure?

2 MS. TSOCHLAS: It's part of the
3 Environmental Audit Procedure, the Internal
4 Environmental Audit Procedure which we'll
5 discuss a little further down, but it's when a
6 superintendent carries out a check onboard, he
7 checks the seals onboard.

8 MR. CHALOS: And the logbooks.

9 MS. TSOCHLAS: In accordance with the
10 logbooks, that's how he checks them.

11 The second item in the audit have to do
12 with the port testing of the oily water
13 separator and the oil content meter. The
14 auditor who carried out the initial audit on
15 the FIDIAS, could not carryout in-port testing
16 of the oily water separator. What he meant by
17 that was he could not verify the capacity
18 because the design of the oily water separator,
19 as is on all vessels, it draws from the bilge
20 holding tank and recirculates it back to the
21 bilge holding tank, so as the bilge fluid
22 leaves the bilge holding tank comes back, he
23 can't measure the capacity that's passed
24 through the oily water separator. We had a
25 number of exchanges with Captain Wigger on the

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1 issue and we agreed that it's more important to
2 verify that the good functioning of the oily
3 water separator and the testing of the capacity
4 can be carried out while at sea.

5 Is that not so, Captain Wigger?

6 MR. BUNDY: Go ahead. If you could
7 elaborate.

8 CAPTAIN WIGGER: Yes, and the auditor in
9 this particular audit, you know, again, he
10 recommended some modifications, I believe, that
11 would allow the capacity measurement, but if,
12 you know, we conduct an hour long test, we can
13 be assured that there is suction being taken
14 from the bilge holding tank, it is being
15 processed through the oily water separator, we
16 could monitor the OCM and the oil content, the
17 PPM and monitor the alarms and ensure, again,
18 that it is functioning for an hour without any
19 significant stoppages. That, in our view, is a
20 good, adequate test. A plus to that, of
21 course, would be if you can measure the
22 capacity, but -- and compare it to the oil
23 record books and see what they're getting on a
24 regular basis. Of course, assuming that the
25 oil record book is accurate, you can go back

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1 into the oil record book and look at capacity
2 as well to see if it's exceeding the rated
3 capacity or significantly below, if they're
4 having any problems or, you know, where it is,
5 and then make some conclusions in that regard
6 as far as, you know, the functionality of it.
7 But, in my view, I don't think that is as
8 critical.

9 And I wouldn't -- I think under MARPOL, of
10 course, it's in full compliance with MARPOL,
11 and to modify, again, you know, we'd have to
12 get class approval and that would be something
13 that I think is really beyond.

14 MR. BUNDY: Mr. Olsen, did you have a
15 comment or question.

16 MR. OLSEN: Why wouldn't the effluent as
17 it leaves the three-way valve go right back to
18 the bilge? Why would that be a problem? It's
19 a separate step to put it back in the bilge
20 tank?

21 CAPTAIN WIGGER: Just to direct it into
22 the bilge?

23 MR. OLSEN: Yeah.

24 CAPTAIN WIGGER: Not really a problem, it
25 would require a modification and that's, again,

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1 instead of that, you'd probably have after the
2 three-way valve or, actually, when you're
3 coming off the three-way, you'd have to have a
4 manual valve there.

5 MR. OLSEN: Some companies have done that
6 and they put a stub into a funnel so you can't
7 hook anything up to it and they've had it class
8 approved. I mean, some auto carriers have done
9 that so you can actually just run it back to
10 the bilge and then you're not just doing that
11 circular thing. I'm not sure, was it piped to
12 go directly back to the bilge holding tank?

13 CAPTAIN WIGGER: It's piped to go back to
14 the bilge holding bank.

15 MS. TSOCHLAS: It does have an ability to
16 draw, not just from the bilge holding tank, it
17 can draw from the bilge as well, so you can do
18 the test that way, draw from the bilge well and
19 circulate it back to the bilge holding tank.

20 MR. OLSEN: And that would give you a
21 capacity if the bilge hold still had enough
22 fluid in it.

23 MS. TSOCHLAS: We would like to avoid
24 making any modifications because pollution
25 prevention equipment is very sensitive and any

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1 kind of changes you make could cause problems,
2 even if you go through classification and
3 administration. We want to avoid that. We
4 don't want to change things to the pollution
5 prevention equipment considering that it's
6 fully functional and in accordance with MARPOL
7 legislation.

8 MR. BUNDY: Well, can you do a capacity
9 check by drawing from the bilge directly and
10 depositing it in the bilge holding tank?

11 MS. TSOCHLAS: Yes. And that's how it was
12 done on the COT, I don't know why it was wasn't
13 done like that on the FIDIAS. There was the
14 ability to do --

15 MR. BUNDY: I think in the FIDIAS, bilge
16 wells were not --

17 MS. TSOCHLAS: They were dry.

18 MR. BUNDY: They were dry, yeah, but --

19 MR. CHALOS: Mr. -- I mean Special Master,
20 you know, in my experience, doing a capacity
21 test in port, it's really, you know, not a big
22 item, you know, if you want to see the
23 capacity, you can do it at sea because there
24 are some audits that take place at sea or you
25 can do it as suggested by Mr. Olsen, draw from

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1 your bilges and recirculate it back to your
2 bilge holding tank, if that was an important
3 element that you wanted to check. Personally,
4 I don't think it's an important element, I
5 think what Mr. Wigger is saying -- Captain
6 Wigger -- is you want to make sure that your
7 equipment is working properly and your OCM is
8 working properly and you can sustain it for a
9 period of time. That's the more important part
10 of the test.

11 MR. BUNDY: We can argue about this later,
12 why don't we just -- if you have anymore
13 questions on the technical stuff that you want
14 to put to --

15 MR. OLSEN: No, I sort of agree with him,
16 but the whole purpose of the capacity --

17 MR. CHALOS: That's an agreement, by the
18 way.

19 MR. OLSEN: -- is to run it for a length
20 of time. If you're doing a capacity, you're
21 also looking at how frequent it alarms or
22 doesn't alarm, and so, you know, you're coming
23 up with an evaluation of the equipment based on
24 a period of time that involves the capacity,
25 you know.

1 MS. TSOCHLAS: Can I point out that the
2 initial audit is required to be carried out
3 underway anyway, so the capacity test can be
4 carried out while the vessel is underway.

5 MR. BUNDY: Audits are required to be
6 underway audits. And Captain Joshi pointed
7 out -- he didn't say you couldn't do a capacity
8 test underway, it was just in port.

9 MR. CHALOS: And our point is he could
10 have done it if he used the bilge well.

11 MR. BUNDY: Okay. Next topic.

12 MS. TSOCHLAS: The institution of an
13 internal environmental audit procedure. We
14 have developed an internal audit procedure for
15 the environment and it's been included in the
16 Environmental Management Plan. That requires
17 an internal environmental audit to be carried
18 out on an annual basis by an auditor from Ionia
19 who is qualified to carry out the audit. We've
20 also prepared a checklist to provide the
21 guidelines and indicate the elements that we
22 require to be assessed during the environmental
23 audit.

24 MR. BUNDY: Who would be qualified -- who
25 would be, in your view, a qualified Ionia.

1 MS. TSOCHLAS: Because we have ISO 14,001,
2 for us to carryout an environmental audit, he
3 has to be certified with ISO 14,001 as an ISO
4 14,001 auditor and then he has to have the
5 experience of the system and the knowledge of
6 the system to be able to carryout the audit.
7 Our superintendents are qualified for carrying
8 out --

9 MR. BUNDY: Each one of your
10 superintendents is qualified?

11 MS. TSOCHLAS: Yes.

12 MR. BUNDY: Okay.

13 And how many superintendents do you have?

14 MS. TSOCHLAS: We have two in the
15 technical department, one marine
16 superintendent, and then the safety and quality
17 department as well.

18 MR. BUNDY: And all four of those people
19 are qualified to do it?

20 MS. TSOCHLAS: Yes.

21 Now, those were the points that were
22 listed in the outline provided by Mr. Bundy.
23 We have addressed some of the items that were
24 recorded during the initial audit by the IEC on
25 the FIDIAS. One of the items was the waste

1 stream management procedure. He suggested that
2 we develop a waste stream management procedure
3 to be included in the Environmental Management
4 Plan. We have done that. It has been included
5 in the Environmental Management Plan that has
6 been distributed to the vessels and to all of
7 you. That procedure provides guidelines on the
8 methods of disposal and the management of
9 waste, both produced in the engine room and
10 also garbage in accordance with MARPOL Annex V.
11 It's what I mentioned earlier that we require
12 medical waste to be disposed of separately to
13 the reception facility and a preference that
14 batteries are disposed for recycling to
15 reception facilities that have recycling
16 facilities available. Things like that.

17 He also -- the auditor also made reference
18 to training related to the ECP. Now, ECP means
19 Environmental Compliance Program. We don't
20 actually have an Environmental Compliance
21 Program. We have the terms of probation, so we
22 assume he's referring to those terms of
23 probation and the requirements therein.

24 We prepared a training presentation.

25 MR. CHALOS: Can I just interrupt a

1 second?

2 Mr. Bundy, the ECP generally is what we
3 negotiate with the government after these cases
4 are either, you know, we normally settle and I
5 think that's what the auditor was making
6 reference to because that's what he's used to
7 when he audits a ship. We don't really have an
8 ECP in this case, we have terms of probation
9 and we have the scope of work and that's,
10 basically, what we use as sort of the
11 underlying Bible and then everything flows from
12 that.

13 MR. BUNDY: Agreed. And the environmental
14 management system and the manual and all of
15 that flowed from, as I understand it, the
16 auditor's early recommendations and the company
17 decided, based on those recommendations, to
18 institute a fleet-wide environmental management
19 system with a manual.

20 MS. TSOCHLAS: To restructure. We did
21 have an environmental management manual in
22 place, but there were recommendations to
23 include a number of additional procedures,
24 which is what we have done now.

25 CAPTAIN WIGGER: And just to clarify, too,

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1 I did speak with Captain Joshi about that
2 particular, and ECP sort of has become more
3 generic in the sense that as you point out, a
4 lot of the cases have an ECP that's negotiated
5 as part of the plea agreement, but in his case,
6 too, he's also referring to the overall
7 Environmental Management System and the
8 procedures under that system and policies and
9 all of that.

10 MS. TSOCHLAS: Yeah, we've taken it as
11 that.

12 CAPTAIN WIGGER: Which you've addressed, I
13 guess.

14 MS. TSOCHLAS: So, the training
15 presentation that I mentioned earlier for the
16 implementation of the new Environmental
17 Management Plan, includes training to do with
18 environmental compliance and awareness, as I
19 have already discussed, and it also includes
20 elements related to the Kriton that was
21 detained and the consequences to the company
22 following that detention leading up to us
23 having terms of probation and a Special Master
24 and scope of work. So, that has all been
25 included in that presentation to ensure that

1 all seafarers are aware of our environmental
2 compliance.

3 MS. PETTUS: Could I just clarify, when is
4 that training taking place? Where does that
5 fit into some of the other trainings you're
6 talking about?

7 MS. TSOCHLAS: This is our own company
8 internal training provided by Videotel. So,
9 that's a training presentation that we have
10 developed in-house, the first thing we did was
11 we carried it out internally with our
12 shore-based personnel to make sure everybody is
13 onboard with that and now we're going out onto
14 the vessels, we're going to carry it out on the
15 vessels, and we're also going to carry out it
16 out during the pre-joining familiarization
17 training, which is carried out with our
18 internal trainers at the manning agent.

19 CAPTAIN WIGGER: Is that like a
20 power-point presentation?

21 MS. TSOCHLAS: It's a power-point
22 presentation and it has the reference material,
23 the scope of work, so everybody gets to read
24 that and that's carried out with all our
25 seafarers, regardless of whether they're going

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1 to be signing onto one of the covered vessels
2 or not, because we rotate our seafarers
3 throughout the fleet, it's making sure that
4 everybody will be aware of the situation.

5 Another comment was to do with the
6 incorporation of the ECP requirements into the
7 company's SMS. Yet, again, we consider the ECP
8 requirements being the terms of probation and
9 everything that's come about following.

10 I want to reiterate here that we have
11 always had a quality and environmental
12 management plan since we've been certified with
13 ISO 14,001, that was in place and functioning,
14 but we've made significant revisions and
15 amendments in accordance with recommendations
16 from the IEC to that environment manual. One
17 of the major revisions to that was that we
18 split quality from environment, because we are
19 also certified with ISO 9,001, we have that
20 integrated. One of the recommendations from
21 the IEC was to split that so we could
22 communicate better the environmental management
23 plan to our seafarers, so we've done that and
24 now we're implementing that onboard, and we've
25 incorporated into that the terms of probation

1 and all the recommendations that have been made
2 following both of the initial audits on both of
3 the vessels.

4 And that's now all control document.
5 Since it's been integrated into the safety
6 management system, it's considered a control
7 document.

8 MR. CHALOS: Can you explain what that
9 means?

10 MS. TSOCHLAS: A control document. It
11 comes from -- the Safety Management System
12 comprises of procedures and forms that are
13 related to the Safety Management System and
14 they have been developed by the company to be
15 used onboard within the company and onboard our
16 vessels. They can be easily identified with
17 the use, yet, generally, overhead it indicates
18 their effective date and their revision, and
19 which manual they belong to. That's considered
20 to be a controlled document and it makes sure
21 that everything that's been used both onboard
22 and within the company is controlled by the
23 company. It's being produced by the company
24 itself. It's to avoid people coming onboard
25 and saying, oh, I'll make my own checklist to

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1 do it my way.

2 And the auditor made a reference to
3 management of change procedure. He suggested
4 that we include a management of change
5 procedure into our Safety Management System.
6 We've always had a management of change
7 procedure since 2006, that was also further
8 amended in August of 2008 to include risk
9 assessment and to evaluate the impact of any
10 change that we might bring -- that might bring
11 about environmental, an effect on the
12 environment. So, I don't know how that wasn't
13 communicated to him during the audit, but we do
14 have that in place and I submitted it in the
15 documentation. I don't know if you want an
16 explanation on what management of change --

17 MR. BUNDY: No, unless anybody else does,
18 I think that we've understood that. And you
19 spoke about it earlier and the way you
20 implemented.

21 MS. TSOCHLAS: Yeah.

22 Blank Flanges. Blank flanges was the
23 placing and sealing of blank flanges in
24 accordance with the requirements set out in the
25 scope of work. The auditor commented that it

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1 was in progress, but it actually had been
2 completed at the time of the audit. We came --
3 we investigated the issue. We requested
4 follow-up from the Chief Engineer to clarify
5 what was meant by that and he verified that
6 blank flanges were in place in accordance with
7 the requirement and sealed the way they should
8 be. That was further verified by
9 Mr. Karagiorgis when he boarded the vessel in
10 Piraeus so he could cross-check that. So,
11 that's another thing that we're not too sure
12 what was meant by that.

13 CAPTAIN WIGGER: Again, I talked to him
14 about that as well. And while there are
15 specific blank flanges that have seals that are
16 being monitored, one of the things that we try
17 to do during our audits is get down below the
18 floor plates and look for, you know, systems
19 that might have blank flanges that have pipes
20 leading overboard, and as much as you try to do
21 that in the time during the audit, you don't
22 always get to see every little pipe connection.
23 One thing we usually ask is have you done a,
24 you know, an assessment to determine if you
25 have any of those? And if the answer is, well,

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1 not really, or, yes, if it's yes, we have, and
2 we have it documented, then, you know, we
3 accept that, but I think in this case here, the
4 response he may have gotten, or maybe he didn't
5 ask it in a proper way or whatever, was that he
6 felt that it might be good to evaluate to make
7 sure that you don't have any of these flanges
8 with piping systems leading overboard where you
9 could have an unauthorized connection.

10 So that, you know, the recommendation
11 there would be that the company, the vessel,
12 you know, the ship staff would take a hard look
13 at those systems and make sure there are none
14 and somehow document that, maybe.

15 MS. TSOCHLAS: Yeah, well, we have done
16 that -- the superintendent engineer when he
17 prepared the guidelines for the installation of
18 seals onboard the vessel was done on a ship
19 specific basis, so that was taken into account
20 then, and that was done at the beginning of
21 2008, but we further -- due to the comment by
22 Captain Joshi, the technical manager,
23 Mr. Karagiorgis, the CCM, along with the Chief
24 Engineer further investigated that and verified
25 that everything is in order.

1 CAPTAIN WIGGER: And, again, I don't think
2 it was, you know, specifically that he
3 identified some of those flanges.

4 MS. TSOCHLAS: No, he didn't.

5 CAPTAIN WIGGER: It was a matter of, hey,
6 I've taken a look, but, again, there may be
7 some there, and without some type of
8 verification back from the ship staff or
9 documentation, I'm not sure.

10 MS. TSOCHLAS: Another item was the bilge
11 sampling and OWS performance analysis. The
12 scope of work requires that bilge sampling is
13 carried out by the IEC auditor during the
14 initial audit and then those bilge samples are
15 forwarded to a laboratory that's been appointed
16 by Ionia for analysis. That sampling wasn't
17 carried out on either of the vessels during the
18 initial audit, so we took on our own
19 initiative. We did carry out that sampling, it
20 was done in the presence of the IEC auditor, we
21 took samples as described in the scope of work
22 and forwarded it to our laboratory in order to
23 carryout both of those samples. It's been done
24 onboard both vessels. And we received the
25 report of the analysis for both vessels on the

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1 15th of April, 2009.

2 Then the scope of work requires us to
3 forward those analyses to the makers of the
4 oily water separator, but the oily water
5 separator is not really affected by the
6 consistency of an effluent, it's the oil
7 content meter that has to be taken care of, we
8 have to make sure that the effluents are
9 compatible with the oil content meter. The
10 oily water separators, its function isn't
11 really compromised by the effluent, but the oil
12 content meter could stop working. It's not
13 compatible. So, we sent it to the oily water
14 separator makers and to the oil content meter
15 makers, so we could get some feedback from
16 them, which we consider more productive
17 feedback, more constructive feedback.

18 The oil content meter makers report came
19 back to us and reported that the bilge
20 effluence in the samples are compatible with
21 our OCM units installed onboard both vessels.
22 The oily water separator makers have not come
23 back to us, which doesn't really surprise us
24 because we're not expecting feedback from them.

25 MS. PETTUS: I just have one question not

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1 being the technical expert, I just open it to
2 the floor. In terms of understanding why the
3 effluent doesn't really affect the oily water
4 separator, and I understand to some extent it's
5 going to filter, no matter what's in there,
6 because it's sort of a passive system, but
7 aren't there components in the effluent that
8 could actually affect this filter because I
9 know we talk about multiplying agents and how
10 that affects --

11 MS. TSOCHLAS: Those affect the oil
12 content meter.

13 MS. PETTUS: But can't they also affect
14 the degree to which the -- depending on the
15 set-up of the particular oil water separator,
16 I'm throwing this out, because I don't know.

17 MR. OLSEN: I think you're right, because
18 when they test approve these equipment, they
19 have specific oils that they test it to. The
20 goal of this requirement, this type of
21 requirement, is to see if what's in the bilge
22 is similar to what the equipment had been
23 approved for and that the equipment is
24 adequate. You could have substances in the
25 bilge that can't be separated, like you said,

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1 detergents, you know, emulsified oils and stuff
2 like that that will never separate within the
3 separator.

4 MS. PETTUS: To some extent, those things
5 may be more out liars than kind of the standard
6 stuff that you might find. I didn't want it to
7 be necessarily completely discounted.

8 MS. TSOCHLAS: Well, we haven't discounted
9 it, because we did do the procedure as
10 required. The oily water separators haven't
11 provided feedback to us yet and we have gone
12 back to them, they haven't gotten back to us.
13 The makers of the oil content meter came back
14 practically immediately and that is something
15 that concerns us more because that is something
16 that will be affected, they're far more
17 sensitive.

18 CAPTAIN WIGGER: Many of the OWS
19 manufacturers, they have a list of chemicals
20 that they feel are compatible with their
21 systems, so, in that regard, if there's
22 chemicals that are not compatible, as Mr. Olsen
23 points out, the OWS may pass through the OCM,
24 but it will not, if it's emulsified it may not,
25 you know, be separated out in this. But,

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1 again, a lot has to go back to, you know, the
2 manufacturer on that. But there are some
3 chemicals that the OWS manufacturers recommend
4 you just don't use and they have a list of
5 compatible chemicals.

6 MS. TSOCHLAS: We do have that list. It's
7 mostly for the oil content meter. Because that
8 is far more sensitive and that list we have
9 provided to our vessels and we don't provide
10 cleaning detergents or agents that will affect
11 the oil content meter.

12 CAPTAIN WIGGER: But I think your point,
13 too, is you have distributed those analyses.

14 MS. TSOCHLAS: To the makers.

15 CAPTAIN WIGGER: To the makers. And
16 that's a reaction that on other cases that we
17 are involved with from the companies, you know,
18 they're trying to comply, but a lot of times
19 they say we never get a response, even though
20 we go back to them, they just, you know,
21 sometimes manufacturers are not responsive on
22 that.

23 MR. BUNDY: Okay.

24 MS. TSOCHLAS: When we also arranged --
25 ensured that the IEC auditor that boarded the

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1 THEO T to carryout the verification order
2 onboard the THEO T witness the sampling from
3 that audit. We have taken the samples to the
4 laboratory and we are waiting to get the
5 reports back so we can forward them to the
6 makers.

7 Another comment was made regarding the
8 cleaning of the source tank and the scope of
9 work requires us to ensure that the source tank
10 is cleaned once every six months. The auditor
11 commented that there were no records to
12 evidence that the source tank had been cleaned
13 in the last six months, but, in fact, it had
14 been cleaned in January -- on the ninth of
15 January in 2009. The auditor boarded the
16 vessel on the 29th of January, and there were
17 records available in the electronic PMS
18 software that's available onboard, which I have
19 submitted, and you'll see on the next slide.

20 And we've circled it in red, the entry,
21 and that's the 9th of January, 2009. And, in
22 fact, the installation of the SWOMS was carried
23 out a couple of weeks after that in order for
24 the SWOMS to be installed, the source tanks had
25 to be properly cleaned because hot work is

1 involved, they have to weld, and if it wasn't
2 cleaned, we wouldn't be able to carryout the
3 installation of the SWOMS.

4 Another comment has to do with oil to sea
5 interface. Oil to sea interface, if there's a
6 leak from that piece of equipment, it will go
7 directly into the sea. On our vessels, the
8 only piece of equipment, the only system that
9 has oil to sea interface is the stone tube. We
10 have developed a procedure that requires
11 sounding of the tanks related to the stone tube
12 to be carried out on a daily basis and that
13 sounding is to be logged in the engine room
14 logbook, and in the event that they identify
15 any water ingress, or if there's a loss of oil,
16 the Chief Engineer must notify the technical
17 department so that we can carry out an
18 investigation immediately.

19 The next item has to do with a fleet
20 engineering survey. As I mentioned earlier, I
21 think the fleet engineering survey was carried
22 out in April of 2009. We developed a form with
23 the help of Captain Wigger with some questions
24 on -- that are in accordance with the terms of
25 probation, we distributed that throughout the

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1 fleet not just to the covered vessels and we've
2 collected back the feedback. All Engine
3 Officers are required to. Furthermore, we've
4 included that procedure in our Environmental
5 Management Plan on a fleet-wide basis as well.
6 All Engine Officers, including the electrician,
7 is required to complete that fleet engineering
8 survey within three months of signing-on
9 onboard. Copies of the completed fleet
10 engineering surveys provided by FIDIAS --
11 personnel onboard the FIDIAS and personnel
12 onboard the THEO T have been submitted. You
13 must have seen that. When we received the
14 feedback from our vessels, we carried out an
15 analysis of what they were saying to us.

16 The first question was to do with how we
17 could make the OWS and the OCM and other
18 pollution prevention equipment management
19 processes tamperproof. The majority of
20 personnel considered that the installation of
21 numbered seals and warnings as an effective
22 method to ensure that the system is made
23 tamperproof. After that, proper maintenance of
24 the pollution prevention equipment is
25 considered very important and proper training

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1 and knowledge of rules and legislation.

2 The next question on the fleet engineering
3 survey requests proposals on improved methods
4 of handling and reducing waste accumulations
5 within the engine room and machinery spaces.
6 Most people came back with eliminating
7 leakages. If you eliminate leakages, then you
8 reduce your waste accumulation. Maintaining
9 proper Waste Management within the engine room
10 was the next proposal and good condition of
11 machinery.

12 And the third question was to do with the
13 vessel's ability to adequately maintain the
14 vessel systems, equipment, and components
15 related to pollution prevention equipment.

16 Most of the feedback was related to
17 maintaining the equipment properly.

18 MR. BUNDY: And then additional training?
19 Did they provide any specifics that you took?

20 MS. TSOCHLAS: No, additional training
21 regarding pollution prevention maintenance.

22 MR. BUNDY: Were you able to determine
23 what they thought was deficient in the current
24 training?

25 MS. TSOCHLAS: I don't think they found

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1 things deficient in the current training, I
2 think it was just proposals for improvement.

3 MR. BUNDY: Okay. And have you made any
4 changes on the basis of the suggestions made in
5 the engineering survey?

6 MS. TSOCHLAS: They weren't very specific
7 suggestions and as we made a number of changes
8 to the training procedures that is going to be
9 implemented, we're expecting to get more
10 constructive feedback maybe at a later date and
11 that is why we included the fleet engineering
12 survey in the procedures so it can be carried
13 out fleet-wide, so that we're continuously
14 receiving feedback.

15 So that -- now, we've completed the part
16 that has to do with the outline provided in
17 your letter dated in March and we'll go onto
18 the second part, which is follow-up on the
19 conclusions drawn following the first hearing
20 in December.

21 The first conclusion was that we had to
22 get a regular submission of documentation to
23 all the relevant parties in place, and I've
24 listed here the dates of submission and I think
25 that you can see that it's pretty much regular

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1 now.

2 When we're talking about submission of
3 documentation, we mean the documentation oil
4 record book entries, engine room, and now we
5 also have the SWOM data that we submit to all
6 the parties involved here for review on a
7 monthly basis. In the beginning we had
8 difficulties getting it from the vessel, mainly
9 from the vessel in West Africa, which has come
10 up now to Europe and we pretty much got it
11 going on a monthly basis.

12 MS. PETTUS: And so, we should be getting
13 May's sometime soon, right?

14 MS. TSOCHLAS: Okay. So, the May
15 documentation has been delayed because the
16 FIDIAS wasn't in port, so that it could send it
17 to us. You've seen the documentation, it's a
18 huge amount and it's difficult for the vessel
19 to send it by e-mail to the company, so it has
20 to be sent by post mail. I think it was
21 received this week and we're in the process of
22 reviewing that. So, you should be getting that
23 soon.

24 The next slide.

25 Now, we decided to present an analysis of

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1 the findings that we've had when we've been
2 reviewing the documentation, because the
3 documentation is first submitted to us, our
4 technical department reviews that
5 documentation, and then we submit it to the
6 concerned parties.

7 One of the first findings that we had,
8 which was actually brought up by the Coast
9 Guard, was that they were incinerator alarms
10 and in the engine room alarm printouts that
11 hadn't been logged in the oil record book, but
12 that was due to the fact that the incinerator
13 was being used to burn garbage, and we're not
14 required to enter the burning of garbage in the
15 oil record book, only sludges are entered into
16 the oil record book.

17 There have been noted discrepancies in
18 quantities recorded in the oil record book
19 regarding the burning and transfer of sludges,
20 that was due to inaccurate recording of
21 vaporization and draining, that hasn't really
22 been defined by MARPOL as to how it should be
23 recorded, so for us to rectify that situation,
24 we included instructions in our guidelines for
25 completing the oil record book.

1 MR. BUNDY: Could you explain that a
2 little more? What -- how did the vaporization
3 of drainage issues affect the oil record book
4 entries?

5 MS. TSOCHLAS: When they transfer from one
6 tank to -- I think it's probably best for Mr.
7 Karagiorgis to explain that to you because he's
8 more familiar with this.

9 MR. CHALOS: You might want to swear him
10 in.

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1 George Karagiorgis, of 12 Laskou Street, Piraeus 185
2 36, having been called as a witness, was duly sworn
3 by the Court Reporter and was examined and testified
4 as follows:

5 MR. KARAGIORGIS: Okay. Yes, sir.

6 When the transferring quantities of
7 sludges from sludge, we need some time in order
8 to settling the sea water from the oil. So,
9 the engineer, when he heat it up, the vapors,
10 goes into the atmosphere and also we do some
11 trainings in order to remove completely the
12 water from the oil, to separate the water from
13 the oil, from the sludges. Those activities
14 are not recorded in oil record book, the
15 removal of the water and steam from the total
16 quantity of the waste stream. That means that
17 there are some discrepancies.

18 MR. BUNDY: And so, what changes have been
19 made to deal with that, if any?

20 MS. TSOCHLAS: We have included
21 instructions in the oil record book that must
22 be taken into account and recorded and when
23 draining is carried out, the draining must be
24 recorded in the oil record book, must be
25 measured and recorded. The same as with the

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1 vaporization, both before and after quantity.

2 MR. BUNDY: Okay.

3 CAPTAIN WIGGER: Also, IMO has recently
4 issued a circular about vaporization being
5 recorded.

6 MS. TSOCHLAS: That will come into force.
7 It hasn't come into force yet, though, it will.

8 CAPTAIN WIGGER: I believe it's really
9 just a recommendation.

10 MS. TSOCHLAS: Yeah.

11 MR. BUNDY: But you're following the new
12 IMO procedure?

13 MS. TSOCHLAS: Yeah, actually it came up
14 with us before the IMO recommendation came up.
15 But that kind of verifies our requirement.

16 MR. BUNDY: Okay.

17 MR. CHALOS: To put it into perspective,
18 Mr. Bundy, there was nothing in the MARPOL sort
19 of protocol, numbers and codes and things, that
20 accounted for that and that's why you're having
21 all these IMO suggestions and recommendations
22 because this issue has come up before.

23 MR. BUNDY: Okay. All right. Please
24 continue.

25 MS. TSOCHLAS: We had also a number of

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1 alarms from the oily water separator that
2 hadn't been entered into the oil record book.
3 Those are functional tests that, although we
4 have that as a requirement that all tests are
5 entered into the oil record book, it had
6 slipped the attention of the Chief Engineer, so
7 we just reminded him of that and from now on,
8 oily water separator tests are being recorded
9 in the oil record book.

10 The second item in the conclusions drawn
11 following the previous hearing were to do with
12 ensuring that the newly appointed CCM,
13 corporate compliance manager, Mr. Karagiorgis
14 was made familiar with the scope of work in
15 terms of probation. Mr. Karagiorgis joined
16 Ionia on the 2nd of January of this year, 2009,
17 and on his first day at work we had a meeting
18 to do with the scope of work and the terms of
19 probation so that he could start becoming
20 familiarized and from there on we've had weekly
21 meetings to ensure that he was made familiar
22 with all the documentation that has arisen from
23 the testimonies of probation following the
24 initial order, from the previous hearing, et
25 cetera.